



N I G H T H A W K

FAQ'S

Q: WHY CAN NO-ONE HEAR ME SPEAKING?

- MAKE SURE THE HEADSET IS FULLY CHARGED
- ENSURE THE MICROPHONE IS INSERTED FULLY INTO THE MIC CONNECTION ON THE HEADSET
- CHECK THE SETTINGS AS PER YOUR REQUIRED SET-UP WITHIN THE INSTRUCTIONS PROVIDED
- MAKE SURE THE TRANSMITTER LED ISN'T SHOWING SOLID RED. THIS INDICATES THE MIC IS MUTED, PRESS THE 'PAIR' BUTTON ONCE TO DEACTIVATE
- MAKE SURE YOU USE THE 3.5MM JACK CABLE FOR ONLINE CHAT IF USING AN XBOX CONSOLE

Q: WHY CAN'T I HEAR ANY GAME OR CHAT SOUND THROUGH THE HEADSET?

- MAKE SURE THE HEADSET IS FULLY CHARGED
- ENSURE THAT YOU HAVE TURNED THE RELEVANT VOLUME CONTROL UP ON THE HEADSET
- CHECK THE SETTINGS AS PER YOUR REQUIRED SET-UP WITHIN THE INSTRUCTIONS PROVIDED ONLINE

Q: WHY WON'T THE HEADSET LINK UP, WHY DOES THE SOUND KEEP BREAKING UP?

- MAKE SURE THE HEADSET IS FULLY CHARGED
- TURN OFF THE HEADSET AND DISCONNECT ALL CABLES FROM TRANSMITTER AND CONSOLE. RE START THE SET-UP PROCESS
- TURN OFF ANY OTHER WIRELESS PRODUCTS YOU MAY HAVE SUCH AS A ROUTER WHICH MAY CAUSE INTERFERENCE
- RETURN THE HEADSET WITHIN THE REQUIRED RANGE OF THE TRANSMITTER

Q: WHY AM I GETTING A CONFLICT OF SOUND ON THE XBOX ONE™?

- DO NOT USE THE 3.5MM JACK CONNECTION BETWEEN THE HEADSET AND YOUR CONTROLLER ALONG WITH THE OPTICAL CABLE IN THE TRANSMITTER

Q: THERE IS NO OPTICAL CABLE CONNECTION ON MY PS4™ SLIM?

- PLEASE USE THE MICRO USB CABLE ONLY AND FOLLOW THE SET-UP INSTRUCTIONS FOR PS4™ SLIM ONLY

Q: CAN I USE THE HEADSET WIRELESSLY WITH MY MOBILE PHONE?

- YES. SIMPLY POWER THE TRANSMITTER IN YOUR CHOSEN DEVICE AND PLUG THE 3.5MM JACK CABLE FROM THE TRANSMITTER INTO YOUR MOBILE

Q: MY 'CHAT' VOLUME CONTROL ISN'T WORKING?

- 'CHAT' CONTROLS THE VOLUME FOR BOTH GAME AND CHAT WHEN USING THE OPTICAL CABLE. FOR ANY OTHER CONNECTION OTHER THAN THE OPTICAL CABLE, THE GAME AND CHAT IS CONTROLLED WITH THE 'GAME' VOLUME CONTROL ONLY

XBOX / PS4 / PC / MAC

STILL NEED OUR HELP?

[STEALTH GAMING SUPPORT PAGE](#)

QUESTIONS / SET-UP / FAULTY ISSUES?

ONLINE: [STEALTHGAMING.NET/SUPPORT](https://stealthgaming.net/support)

EMAIL: [HELP@ABPTECH.CO.UK](mailto:help@abptech.co.uk)

PHONE: [01204 369 233](tel:01204369233) - MON-FRI - 9AM-5PM

(ALL CALLS CHARGED AT NATIONAL RATE)

TO ENSURE THAT YOUR CALL IS HANDLED QUICKLY AND EFFECTIVELY PLEASE ENSURE THAT YOU HAVE THE MODEL NUMBER, (SITUATED BY THE BARCODE ON THE BASE OF THE BOX) AND ANY OTHER RELEVANT INFORMATION REGARDING YOUR PRODUCT TO HAND WHEN YOU RING.

PLEASE NOTE: IF WE ARE UNABLE TO SOLVE YOUR ISSUE, THE HELP TEAM WILL REPLACE THE HEADSET IF THE OUTCOME IS DUE TO A FACTORY FAULT. NO REFUNDS ARE ISSUED.